



C I T Y O F  
**RENO**  
Memorandum

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**DATE:** March 20, 2025  
**TO:** Mayor and City Council  
**THROUGH:** Jackie Bryant, City Manager  
**FROM:** Kaytlin Canner, Clean and Safe Manager  
Cynthia Esparza, Community Engagement & Services Director  
**DEPT:** Community Engagement & Services  
**SUBJECT:** February 2025 City Walk Outcomes

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City Walks proactively assess concerns in real-time, identify solutions, improve the quality of life for residents, and expediate services to vulnerable populations. City Walks occur weekly, Monday through Thursday.

- Monday and Wednesday walks are coordinated based on service requests. These walks may occur anywhere within the City of Reno, including DEEDS coordinated areas.
- Tuesday and Thursday walks are dedicated to areas within the Business Improvement District (BID). Locations are coordinated by the Downtown Reno Partnership.

The following is an overview of City Walk outcomes for January 2025.

**Monday, February 3**

- Locations: Yori Park, Gallaway Lane, and Wrondel Way
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Parks and Recreation – Park Rangers
  - Reno Police Department
- Outcomes:
  - 3 individuals were contacted and declined services
  - 2 nuisance vehicles were towed
  - 1 Reno Direct service request was submitted for graffiti removal
  - 1 Reno Direct service request was addressed

### **Wednesday, February 5**

- Locations: Brinkby Avenue, Lymbery Street, and Isbell Road
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 3 individuals were contacted and declined services
  - 3 nuisance vehicles were issued 24-hour notice postings
  - 1 Reno Direct service request was submitted for graffiti removal
  - 1 Reno Direct service request was submitted for debris removal in the street
  - 2 Reno Direct service requests were submitted for abandoned vehicles

### **Monday, February 10**

- Locations: Yori Park, Gallaway Lane, and Wrondel Way
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Parks and Recreation – Park Rangers
  - Reno Police Department
- Outcomes:
  - 4 individuals were contacted and declined services
  - 4 nuisance vehicles were issued 24-hour notice postings

### **Tuesday, February 11, with the Downtown Reno Partnership**

- Locations: Believe Sign, AT&T Riverwalk, and Lovers Lane
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 9 individuals were contacted and declined services

### **Wednesday, February 12**

- Locations: Whitaker Park, University Terrace, Ralston Street, and Nevada Street
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 1 individual was contacted and declined services
  - 4 nuisance vehicles were issued 24-hour notice postings

- 10 Reno Direct service requests were addressed

### **Tuesday, February 18, with the Downtown Reno Partnership**

- Locations: 4<sup>th</sup> Street from University Way to Wells Avenue
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 9 individuals were contacted
    - 1 received services from REMSA
    - 8 declined services
  - 1 code enforcement case was created due to property maintenance or nuisance concerns
    - Broken fencing

### **Thursday, February 20, with the Downtown Reno Partnership**

- Locations: Vine Street, 5<sup>th</sup> Street, and 6<sup>th</sup> Street
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 3 individuals were contacted and declined services

### **Monday, February 24**

- Locations: Market Street, Automotive Way, Harvard Way, and Linden Street
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 2 individuals were contacted and are working with Karma Box to secure housing
  - 4 nuisance vehicles were issued 24-hour notice postings
  - 1 nuisance vehicle was towed
  - 33 Reno Direct service requests were addressed

### **Tuesday, February 25, with the Downtown Reno Partnership**

- Locations: Along the river path behind Aces Stadium
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department

- Outcomes:
  - 3 individuals were contacted and declined services

### **Wednesday, February 26**

- Locations: Brinkby Avenue, Lymbery Street, and Isbell Road
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 3 nuisance vehicles were issued 24-hour notice postings
  - 2 abandoned vehicles were issued 72-hour notice postings

### **Thursday, February 27, with the Downtown Reno Partnership**

- Locations: 4<sup>th</sup> Street from University Way to Wells Avenue
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 8 individuals were contacted and declined services
  - 2 citations were issued for open containers
  - 2 code enforcement cases were created due to property maintenance or nuisance concerns
    - Broken window and signage
    - Debris